

A must-read road map for workplace and people management in Australia and New Zealand.

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**Looking Forward,
Looking Back**



Reflections and projections from a decade of Australasia's leading workplace survey – the Leadership, Employment and Direction (L.E.A.D.) Survey

Drawing on the experiences and opinions of more than 28,000 leaders, managers and employees across Australia and New Zealand over the past 10 years, this is a must-read road map for the future of workplace and people management.

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A Decade of L.E.A.D.

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Looking Forward, Looking Back is the must-read, road map for workplace and people management in Australia and New Zealand. It draws upon the wide-ranging experiences and opinions of more than 28,000 leaders, managers and employees across every industry sector, through a decade of cutting-edge research.

Readers will rapidly come to understand – organisationally and personally – where they are now and how they got there. And, almost as quickly, they will realise the implications of where they're heading.

This vital collection of insights places critical issues 'front and centre', and challenges leaders and managers to listen, reflect, plan and then act to address them. Critical issues include:

- how to engage a workforce that is resistant to engagement
- how to embrace change and leverage it
- how to connect with employees to increase retention
- how to manage an aging workforce
- how to build trust and empowerment within your team and across the organisation
- how to create an environment that ensures employees achieve maximum performance and productivity
- how to future-proof your organisation, and become an employer of choice.

The Leadership, Employment and Direction (L.E.A.D.) Survey is commissioned by leading training and development company Leadership Management Australasia (LMA). It is conducted by Chase Research.

Looking Forward, Looking Back Order Form

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