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Leadership Management Australasia
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CHRISTCHURCH

Attention: Mike Carding

I would like to take this opportunity to express my thanks and appreciation for the changes to my life the "Effective Personal Productivity" programme has produced. While the main objective for attending this course was to improve my productivity at work, the net effect was to focus my life in all facets including family and domestic.

Evolving from a technical background to a managerial role had left me deficient in several areas particularly personnel and time management. While not consciously aware of any deficiency, subconsciously it was affecting my confidence and having a detrimental effect on interaction with my staff.

Before attending EPP my delegation abilities were limited or non effective. I performed difficult or challenging tasks myself rather than "burden" my staff with them and I shied away from conflict and change. I was working long hours and missing out on leisure activities and time with my family. This resulted in increased stress levels and a constant feeling of tiredness and lethargy.

I must confess that before commencing EPP I was sceptical of the possible results and the cost of the course both in time and fees. I was worried that any improvements would be temporary and without the direction and motivation gained from the lessons, I would drift back into my old operating patterns. Thankfully I have completed the course feeling energised and empowered, with a determination not to revert back but to continuing improving and building on the advances made so far.

I now have reduced my working hours whilst increasing my productivity. I have time for a regular fitness regime, my stress levels are down and I am spending more quality time with my family. My working relationships have improved dramatically and I now feel confident when communicating with my team and peers and empowered to make changes and plan for the future. The increased value of my contribution to the company can be measured in the tens of thousands of dollars per annum far exceeding my initial expectations or the costs associated with attending the course.

At work I have created new operating systems to streamline workflow and reduce staff input. Regular, productive meetings are now scheduled to improve communication and empower staff to make decisions. I am looking forward to sending other members of my staff through the programme and acting as their manager/mentor so we can gain the full benefits of increased team productivity.

Kind regards
Marshall Weenink

Operations Manager
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